



REAL ESTATE MANAGEMENT GROUP, INC.

To Whom It May Concern,

I have had the opportunity to complete several large and small projects with Hays and Sons.

Over the past few years I have also used their services on two large fire events at my Indianapolis property Core Riverbend Apartments.

The representatives of Hays and Sons maintained good communication and service from the beginning to end of the first restoration which is why they received the second. They maintained their standards on the second restoration as well.

The representatives of Hays and Sons were quick to respond and rectify any issues.

The representatives of Hays and Sons worked well with the City, the insurance representative, and the staff while maintaining our resident's enjoyment of the environment.

If we have another event in the future they will be one of the first to be considered for the work.

Sincerely,

**Thomas E. H. Warren**  
**Regional Maintenance Supervisor**  
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